



INFORMATION TECHNOLOGY MANAGER - HEAD OFFICE, LAGOS - 0007

Job Purpose

This role formulates and coordinates all IT processes, deploys an effective disaster recovery plan, provides technical support to all plants in Nigeria, provides the ICT infrastructure and contribute to organizational policy with regards to quality standard and strategic planning. In addition, it directs and supervise the work of IT Supervisors at the Plant, enforcement of Group IT projects, policies and strategies covering such areas as data security & protection, core infrastructure, LAN/WAN integration and VPN connections, Unified Communication, On-Premises and Cloud Computing.

Responsibilities:

- Assist in the planning and implementation of additions, deletions, and major modifications to the core infrastructures in Nigeria Operations
- Implement, manage, and administer network security at head office and plant levels as established by the Group IT, Unit.
- Recognize necessary network improvements and deploy. Oversees the administration of WAN connections – maintain uplink.
- Oversee troubleshooting, system backups, archiving and disaster recovery and provide expert support.
- Manage assets, control the acquisition and allocation of servers, desktops, laptops, printers, communication equipment and other computer peripherals. Ensure that company assets are maintained, serviced, insured, and protected.
- Re-engineer business systems and processes. Evaluate new technology and maintain integrity and accessibility. Keep up to date with latest technologies.
- Ensure constant systems availability and functionality for direct daily operations of department, analysing workflow, establishing priorities, developing standards, and setting deadlines.
- Implement, deploy, and maintain financial application. Provide technical support to the ERP team on server platform and database management.
- Build and maintain vendor relationships and manage the purchase of hardware and software products and other IT supplies in line with established group policy.
- Interact with internal clients on all levels to help resolve IT-related issues and respond to escalated help desk issues in a timely manner.
- Work closely with the IT operations team headquarters to prevent system breaches and ensure compliance with global security policies.
- Provide direction and support for IT solutions that enhance mission-critical business operations.

Qualifications & Experience

- Bachelor's Degree or Higher National Diploma (HND) in Computer Science, Information Technology, Electrical Electronics Engineering, or other related fields.
- 7-10 years' experience.
- Master's degree, PMP, Certified Professional in Azure (added advantage).
- Experience with systems security, cloud services, data centre management, and compliance with the IT standards with solid understanding of data analysis, budgeting, and business operations.
- Technically sound in Cloud, IT Infrastructure, Server, Storage, Computer network installation and administration
- Team building, Analytical & problem-solving skills.